



AOG ENGINEER

Reports to: Head of Maintenance	Abbreviation: AOG
Division/Department: Engineering	Deputised by: Licensed Engineer
Location: ITJC, Stansted	Version/Date: v2 FEB2025

JOB PURPOSE

The day-to-day management of aircraft line and AOG maintenance inputs and projects. To ensure the certification of all maintenance inputs are in accordance with the current certification privileges as detailed in the organisations MOE.

ACCOUNTABILITY

Ensure that all maintenance is carried out to the highest standard and all regulatory and company standards are met. Maintain the utmost safety and quality standards in performance of the certification of all line and AOG maintenance support events in accordance with the current company approvals and licensed certification privileges.

Acts as the face of the company in respect to the aircraft owner and/or representative, and endeavor to positively satisfy the customer to the best of his / her and/or ITJC's support capabilities.

MAIN RESPONSIBILITIES AND DUTIES

- To remain fully prepared and able to travel at short notice, to ensure The Jet Centre delivers the very highest level of response on a consistent basis, to its demanding customer base.
- Whilst on deployment, he or she will maintain the very highest standards of communication to both the customer and ITJC.
- He or she will ensure that all work undertaken, as instructed, remains within the capabilities of Inflight MOE and subject aircrafts associated state of registry.
- He or she will always display themselves in company uniform and will be expected to maintain the very highest standards of appearance.
- He or she will be solely responsible for the "perceived" ownership, equipping, stock control and replenishment of the AOG Response vehicle.
- He or she will be solely responsible for the company vehicle appearance to ensure it always depicts the very highest level of customer perception.
- When he or she is not deployed on any AOG activity, the individual will form part of The Jet Centre's base maintenance staff and as such revert to being responsible to The Head of Maintenance, whilst remaining in an ever ready and standby state
- Compliance with company Procedures and in particular - Health, Quality and Safety policies.
- Ensuring compliance with the company Safety system in respect of actively advocating, promoting & implementing safety policy – Identification, assessment, and resolution of risks & hazards, ensuring operational safety in the workplace, implementing corrective & safety actions within required timescales, ensuring staff at the Stansted "Corporate Jet Centre" remain actively aware & comply with requirements of the company safety system. Actively participate in company management & safety forums

AUTHORITIES

- Has authority over the staff working within his/her area of responsibility
- To request and provide assistance to the Head of Maintenance
- To request assistance from other departments

QUALIFICATIONS PREREQUISITES

- Highly organized and able to prioritise work in a fast-paced environment.
- Proven ability to provide effective management of resources.
- Strong leadership skills.
- Advanced level of written and oral communication skills with excellent interpersonal skills.
- Recognised Apprenticeship
- To remain current on all required and necessary types of aircraft.
- Full unrestricted 'B1' or 'B2' license (B2 engineers are required to have electrical privileges.)
- Engine ground run approval

EMPLOYEE DECLARATION

I confirm that I have read and understand the requirements and responsibilities of my role and agree to adhere to them if there is anything I do not understand I am aware that I should raise this with my line Manager

Print Employee Name:

Employee signature:

Date:

Manager Name:

Manager Signature:

Date